

Appendix A to Part 92 - Notice informing individuals **about Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement:**

Discrimination is against the law. Burkholder & Ramos Family Dentistry complies with applicable Federal civil rights laws, and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Burkholder and Ramos Family Dentistry does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Burkholder & Ramos Family Dentistry:

- Provides services to people with disabilities to communicate effectively with us, such as:
  - Written information in other formats (large print, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in Spanish.

If you need these services, contact our office 956-428-5566.

If you believe that Burkholder & Ramos Family Dentistry has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Receptionist at 956-428-5566 or email at [burkdds@jburkholderdds.com](mailto:burkdds@jburkholderdds.com), or write: 1122 E. Tyler Avenue, Harlingen, Texas, 78550. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our receptionist is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.